

Appendix 4 Overview & Scrutiny - Monitoring Recommendations

Review Title:	Concessionary Travel		
Committee:	Overview & Scrutiny Committee	Date of report to Executive:	6 July 2009
Scrutiny Officers:	Catherine Phythian		

	Recommendation	Executive Response	Progress
1.	Smart Card Reader Scheme That Cherwell District Council should not pursue the introduction of a Smart Card Reader scheme at this time due to the significant financial investment required and reservations about the current technical capacity of such schemes to meet the Council's needs. The government consultation on the future administration of concessionary travel schemes compounds the uncertainty.		
2.	Mis-ticketing That the Portfolio Holder should publicise the importance of checking bus tickets and encourage bus pass holders to submit examples of mis-ticketing. The Portfolio Holder should follow-up examples of mis-ticketing with the bus companies; monitor the scale and value of the problem for the remainder of the financial year; and report on the results and proposed actions to the Overview and Scrutiny Committee in the spring of 2010.		
3.	Management Information That the Portfolio Holder should encourage the concessionary fare service providers to move to a monthly rather than quarterly claim and settlement cycle.		

4.	National Travel Tokens That the current arrangements for the issue of national travel tokens should continue for 2009/10 and that the Portfolio Holder should monitor the take up and use of the national travel token scheme. The Council's continued participation in the national travel token scheme should be reviewed against the findings of the independent research into the provision of community transport schemes in the district (see recommendation 5).	
5.	Community Transport That Cherwell District Council should continue to support and promote the provision of community transport schemes across the District. In support of this corporate priority the Portfolio Holder should commission research into the feasibility of introducing alternative community transport schemes in those parts of the district where residents do not benefit from the concessionary bus pass, national travel tokens or the Dial-A-Ride service.	
6.	Consortium approach That the Portfolio Holder should open discussions with colleagues at the County Council and the District/City councils with a view to promoting a co-ordinated approach to the delivery of the national concessionary travel scheme, subject to the outcome of the government's consultation on the administration of concessionary fares schemes.	
7.	Government Consultation That the Portfolio Holder should be invited to use the work of this Task & Finish Group and the conclusions and recommendations in this report to inform the Council's response to the government's consultation on the administration of concessionary fares schemes.	
8.	Concessionary Travel Scheme That the start time for the concessionary travel scheme in Cherwell should not be reviewed again and should remain at 09.30 am, in line with the statutory scheme, until April 2011 when the new arrangements for the administration of the concessionary travel scheme will come into force.	